



## Prevention is Better Than Cure: Selection of Dispute Resolution Processes in Education

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When differences arise between Principals and governance boards; students and teachers; teachers and their employers; colleagues or parents; a sound knowledge of the dispute resolution options and when to use them helps to keep the parties to the conflict safe. The ability to diagnose the difficulties and select the appropriate option should be a core competency for those in the education area. There is increasing professional awareness and judicial direction in relation to this issue in recent New Zealand cases. This session will be an interactive discussion of the lessons that can be learned from recent cases and guidance provided on how best practice can keep schools and tertiary institutions safe.